



## **Communique**

### **Child and Adolescent Health Service**

This communiqué highlights key discussions from the Board's March 2017 meeting as well as other important information.

### **March 2017 Board Meeting**

The Board meeting was held on Thursday 9 March 2017 at the Princess Margaret Hospital for Children (PMH), where the Board either discussed or received presentations or reports on the following areas:

#### **Employee experience/ organisational culture**

- The Board discussed issues recently raised by staff and media regarding staff morale as a matter of priority and concern because it was a significant matter appearing to impact on the greater PMH workforce; it had the potential to impact on the safety and quality of the clinical services provided at PMH; and it had spilled out into the public arena and may have impacted on the reputation of CAHS.
- The Board heard the Chief Executive's outline of the strategies being undertaken by CAHS Executive in relation to this issue; and also agreed on strategies to be undertaken at the Board level. This included the commissioning of an external review of issues relating to the conditions, morale and engagement of clinical staff, primarily medical staff, at PMH.
- The Board agreed that these strategies would be communicated to all CAHS staff via a Global message.
- The Board also received a presentation from the Executive Director Organisational Development and the Chief Executive relating to the results of the Press Ganey™ Voice of the Staff surveys.

#### **Safety and quality**

- There had not been a Safety and Quality Committee meeting since the last Board meeting, however the Board noted the safety and quality dashboard which it receives monthly.
- The Board noted the progress in relation to managing SAC 1 recommendations overdue by more than six months; Western Australian Emergency Access Target (WEAT) performance; the Key Performance Indicator (KPI) for complaints to be resolved within 30 days; hand hygiene performance; and outstanding discharge summaries.

#### **Finance**

- The Chair of the Finance Committee provided an overview of the issues discussed at their most recent meeting on 28 January 2017. This included the

Finance Committee's recommendations in relation to the service agreements which the CAHS Board will be asked to sign for the 2017-18 financial year.

#### Perth Children's Hospital (PCH) Commissioning

- The Board discussed documentation which it will be asked to sign in the lead up to the transition of governance of PCH from the State to CAHS.
- The Board also received a presentation from the Chief Executive on the latest progress on the commissioning of the new hospital.

#### Audit and Risk

- There had been no Audit and Risk Committee meeting since the last Board meeting.

#### Presentations

- The Director and Deputy Director General, Department of Health, joined the Board to discuss the external review that the Board had decided to commission.

#### **Next Meeting**

The Board will meet again on Thursday 13 April 2017.

Ms Deborah Karasinski  
Board Chair  
Child and Adolescent Health Service  
9 March 2017