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Board Chair, CAHS

## LISTENING TO OUR CONSUMERS

The Board understands the importance of listening to our consumers to ensure that the strategic decisions we make are in the best interests of every child, young person and family in our care.

The Board discussed the minutes from the Consumer Leadership Council meeting, and noted minutes from the Parent/Carer Advisory Group (PCAG), Youth Advisory Group (YAG) and CAMHS Lived Experience Advisory Group (LEAG) meetings.

# CAHS BOARD COMMUNIQUE

This communique provides information regarding the discussions and outcomes from the CAHS Board meeting held on **Thursday 5<sup>th</sup> December, 2024**.

## PRESENTATION

The Board noted a presentation on PCH Emergency Department, highlighting patient journey following the admission to PCH, staffing and rostering management. The Board sought assurance that consumer experience is considered in quality improvement initiatives.

## KEY DISCUSSION ITEMS

The Board discussed:

- Consumer Experience Moment and Consumer Leadership Council Reports, noting their concerns and reaffirming the need to incorporate consumer experience across CAHS services.
- Clinical Advisory Group minutes with a focus on staff culture;
- Chief Executive Report, with a focus on health ethics reform and CAHS performance and legal reports;
- CAMHS report, with updates including on evaluation of the Models of Care, the Acute Care Response Team and development of care escalation pathways.
- CAHS clinical research and capacity;
- Medical workforce and new theatre commissioning.

## SAFETY AND QUALITY COMMITTEE

The Board discussed the minutes and recommendations from the Safety & Quality Committee meeting held on 19<sup>th</sup> November 2024, including Clinical Incidents Management Reports, discharge summaries, theatre KPIs, progress against recommendations from the clinical incident investigations.

## FINANCE COMMITTEE

The Board discussed the minutes and recommendations from the Finance committee meeting held on 26<sup>th</sup> November 2024, including financial position and CAHS budget submissions, Mental Health Commission Service Agreement 2024-25 and CAHS debt write offs.

## PEOPLE, CAPABILITY AND CULTURE COMMITTEE

The Board discussed the minutes and recommendations from the People, Capability and Culture Committee meeting held on 26<sup>th</sup> November 2024, including culture safety initiatives, workforce planning, recruitment, and retention.