



Communique

Child and Adolescent Health Service Board

This Communique highlights key discussions from the Child and Adolescent Health Service (CAHS) Board's May 2022 meeting as well as other important information.

The fourth Board Meeting for 2022 was held on 5 May 2022 via MS Teams.

Consumer Engagement

The Board was joined by Service Lead, Complaints, Manager, Consumer Engagement and the Chair, Youth Advisory Committee (YAC) for the Consumer Engagement section of the Child and Adolescent Health (CAHS) Board Meeting.

The Board and guests discussed:

- organisational support, remuneration and education/induction provided to consumer groups within CAHS
- the review and update of the CAHS Consumer Representative Payment Policy and structure to ensure adequate recognition of consumers;
- the development of the draft CAHS Multicultural Plan including a consumer version of the plan in several languages and the proposal for a staff and consumer working group post launch to oversee implementation;
- the development of the CAHS Disability Access and Inclusion Plan;
- the ongoing review and reform of the CAHS complaint management process; and
- service issues and contingency planning related to the provision of Video EEG services at Perth Children's Hospital (PCH).

The Board and guests noted and discussed Complaints and Compliments related to:

- use of restraints and holds during inpatient procedures;
- cleaning and infection control policies;
- minimisation of trauma during procedures;
- engagement of parents within clinical care and decision making;
- care coordination particularly related to children from the country; and
- staff communication and interaction with children and families.

The Board noted the tabling of the minutes of the Consumer Advisory Committee (CAC) and Youth Advisory Committee (YAC).



Healthy kids, healthy communities

Compassion

Excellence

Collaboration

Accountability

Equity

Respect

Neonatology | Community Health | Mental Health | Perth Children's Hospital

Presentations

The Board received a presentation by *The CAHS Transition Service and Oncology Service Teams* outlining service provision, challenges, and opportunities for development.

Key Issues Reports

The Board discussed key issues including:

1. COVID service delivery

The Board noted the report provided including current COVID-19 activity and the increasing impact of staff furloughs on service provision particularly in psychiatry, neonatology, and ICU nursing. The Board acknowledged the Minister for Health's visit to PCH and her review of COVID strategies in place.

The CE advised that planning is now underway regarding:

- living with COVID;
- progressing elective surgical waitlists with restrictions being lifted 9 May;
- increasing outpatient services; and
- re-opening inpatient beds.

2. CAMHS

The Board discussed the CAMHS workforce and reform and requested ongoing reporting.

The Board discussed:

- the importance of removing the additional FTE from our establishment base as a reporting mechanism for progression of conversations with Treasury and the Minister for Health and to enable Finance Committee to monitor;
- workforce models and recruitment;
- review of 5A infrastructure/design and reform; and
- progress in closing recommendations related to the review report into Kate Savage's death.

The A/ED CAMHS provided an update regarding progress related to the ICA Mental Health Taskforce Report including:

- the governance model and recruitment related to an implementation team by the Mental Health Taskforce; and
- concerns regarding the CAHS workload associated with the implementation and the resourcing and funding required.

3. Independent Inquiry in to PCH/Aishwarya's death

The Board noted the progress report of the Independent Inquiry into PCH including organisational activity against recommendations with the CE confirming that there are 7 recommendations completed, and 23 recommendations in progress and on track.

4. Community Health Update

The A/ED CH provided an update on areas of focus including:

- Community Hub and co-location with Department of Communities;
- development of business cases and a Strategic Asset Plan to address existing community facilities issues related to service delivery and workforce;
- Community Health COVID response including immunisation services and establishment of the East Perth and Duncraig clinics to support child health appointments for COVID positive families;
- demand for CDS services and increased wait times;
- National Immunisation Program including COVID vaccination;
- Universal post-natal home visit;
- decrease in school entry health assessment program secondary to diversion of school health nurses to the COVID vaccination program; and
- school health nurse program and priorities.

5. Refugee Health Service

The CE provided an update regarding the ethical approval of submissions by the RHS to the Human Research Ethics Committee related to development of databases and registries and waiver of consent.

Major Projects

The Board discussed updates on major projects as below:

1. Midland and Murdoch Community Hubs

The Board discussed:

- that the schematic design was approved by the Community Health Leadership Group at the PCG and is awaiting approval of the design by GOA;
- that the lease cost of the Murdoch Hub is fixed and CAHS risk is with the fit out cost;
- that the System is aware of the cost increase secondary to increasing building costs and that the DoH has been advised that CAHS will develop a Business Case to address the increase.

2. WA Children's Hospice

The Board noted that the project was progressing and requested to see the final version of the Model of Care with benchmarking from other services once completed.

3. Infrastructure

The Board discussed the ongoing completion of works to address physical safety of community facilities and requested consideration of OSH issues within Neonatology Services at KEMH be included.

Regular Reports

The Board was provided regular reports as follows:

1. SAC, 2 and 3 Clinical Incident Reports and Recommendations

The Board discussed presented SAC 1, 2 and 3 Clinical incidents noting the completion of actions and recommendations arising from investigations and that Ms Sandy Thompson has undertaken a review of a cluster of clinical incidents related to behaviour and that the review report would be forthcoming.

2. Balanced Scorecard

The CAHS Balanced Scorecard including HSPR and Major KPI metrics was presented with discussion related transfer of Ambulance to CAHS within 30 minutes, over boundary patients associated with restrictions in Dental services and COVID impact on outpatient services.

Chief Executive Report

Key items discussed within the Chief Executive Report include:

- Coronial Inquiry into the death of Aishwarya Aswath, Data Breach, and the State-wide Paediatric and Adolescent Remote Care COVID-19 Service.

Board Committees

The Board received reports from its four Standing Committees and Clinical Advisory Group as follows:

1. Safety and Quality Committee

The Board discussed:

- the adverse event rate related to vaccination is very low and all but one has been SAC3;
- the Accreditation progress report;
- the review of QI projects requiring ethical review; and
- the Emergency Department Triage Audit Report.

2. Finance Committee

The Board discussed:

- NETS funding including potential shortfalls in budget and that a gap analysis is underway to identify issues associated with funding;
- Budget implications associated with a \$3.4mill increase in the 2022-23 RiskCover premium;
- Management of Leave Liability;
- The Early Childhood Dental Program and associated financial risk; and

- The potential budget deficit for 2021-22.

The Board resolved to endorse the approach for the Procurement Business Case for the procurement of the provision of Linen Rental and Laundering Services to the WA Metropolitan Health Service Sites and authorise the chair to sign the contract as required.

3. *Audit and Risk Committee*

The Board noted that there was no April 2022 meeting of the Audit and Risk Committee

4. *People, Capability and Culture Committee*

The Board discussed:

- Potential risk arising from EBA negotiations and the discussions and the review of the working nurse load model;
- EBA and Union activity and reporting;
- leadership in Corporate Services regarding leave management plans;
- the results of the Customer Service pilot program be provided to the June Board meeting

Clinical Advisory Group - The Board noted that there was no meeting in April 2022.

Board Chair Activity

The Board Chair attended the Board and Committee meetings in April 2022 and maintained regular meetings with the Minister for Health, Director General and Chief Executive. She also attended meetings regarding:

- Department of Health Level 3 Intervention
- WA Children's Hospice;
- CAHS Strategic Plan; and
- participated in recruitment processes for CAHS Executive team.

The Board discussed the WA Health Governance Review and planned to provide a CAHS submission in conjunction with the Executive.

The Board acknowledged that the CAHS Reconciliation Action Plan has been endorsed by Reconciliation Australia and would be launched on 26 May 2022.

Next Meeting

The Board will meet again on Thursday 2 June 2022

Dr Rosanna Capolingua

BOARD CHAIR

CHILD AND ADOLESCENT HEALTH SERVICE

16 May 2022