



Dr Rosanna Capolingua AM Board Chair, CAHS

LISTENING TO OUR CONSUMERS

The Board understands the importance of listening to our consumers to ensure that the strategic decisions we make are in the best interests of every child, young person, and family in our care.

The Board noted the inaugural meeting of the Consumer Leadership Council (CLC) which was held on 7th February 2024, highlighting that advisory groups are content with the new structure.

The Board regularly reviews consumer stories, complaints, compliments, and meeting minutes of PCAG, YAG and LEAG.

The Board closely monitors implementation of actions raised by consumer groups.

The Board invites the Co-Chairs of Consumer Leadership Councils to attend meetings on a rotational basis.

THE BOARD ENDORSEMENTS

The Board endorsed Committee recommendations, including:

- Theatre Efficiency Audit Scope
- Closure of Audit recommendations
- Write-off of irrecoverable debt

CAHS BOARD COMMUNIQUE

This communique provides information regarding the discussions and outcomes from the CAHS Board meeting held on Thursday, 7th March 2024.

KEY ITEMS OF DISCUSSION

- Consumer Experience feedback and progress update on actions raised by consumer groups
- CAMHS: Ward 5A transformation, ICAMHS Transformation Update, Community CAMHS update and Model of Care
- CAHS Performance Review
- VEEG Service Update
- Planning for the Annual Report.

PRESENTATION: Aboriginal Health presented a Booka, with a visual representation of the strong connection between the CAHS healthcare services, families and communities, including current and future stakeholders. The design captured diverse voices within CAHS, the principles and values it upholds.

BOARD COMMITTEE UPDATES

SAFETY AND QUALITY (S&Q) COMMITTEE

The Board discussed the minutes and recommendations from the Safety & Quality meeting held on 13 February, including:

- Safety and quality of care
- Discharge Summary celebrating achievements; and
- Review of clinical incidents management.

FINANCE COMMITTEE

The Board discussed the minutes and recommendations from the Finance Committee meeting held 27 February 2024, including:

- Financial performance and CAHS financial position
- Budget for the new theatres
- DMR Implementation update
- Risk Management and Major Projects Update.

AUDIT AND RISK COMMMITTEE

The Board discussed the minutes and recommendations from the Finance Committee meeting held 20 February 2024, including:

- Audit scopes and reports
- Risk Management and compliance update
- · Essential Eight Maturity Program; and
- Disaster Recovery Planning.